



Martha's Peruvian Chilli

Privacy Policy

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Who we are

Martha's Peruvian Chilli is a small, family owned and run company operating out of Brisbane, Qld, Australia. Our sole purpose is to bring to people the enjoyment of tasting amazing flavours and to do this we need to be able to get our product to you, our customers.

What Personal Information We Collect

We will only collect personal information required to complete the sale and delivery of our product(s). This is limited to your:

- name,
- delivery address, and
- preferred contact telephone number.

How We Collect Your Personal Information

We will only collect your personal information from you directly. This can be face to face at market stalls, via email or over the telephone.

Why We Collect Your Personal Information

We only collect your personal information in order to provide you with our products.

Who We Disclose Your Personal Information To

We may disclose your personal information to others for the purposes specified in the above section. This may include disclosure to:

- delivery companies.

Note that we will never sell any information we collect about individuals to anyone else.

Access to Your Personal Information

You can contact us to access and update the personal information we hold for you either [via email](#), or in writing to Martha's Peruvian Chilli, PO Box 3503, Newmarket, QLD, 4051.

At your request, we will remove all of your personal information that we have, including emails containing your personal information (e.g. delivery address).

Complaints

You can contact us to lodge a complaint if you feel we have not handled your personal information in accordance with this privacy policy or the law. We will review your complaint and contact you directly in the first instance.

- Write to us at Martha's Peruvian Chilli, PO Box 3503, Newmarket, QLD, 4051 or
- [Contact us via email](#) to register your complaint.

At your request, we will remove all of your personal information that we have stored, including emails containing your personal information (e.g. delivery address).

Website Tracking

We use third-party analytics services (Google Analytics) to help us understand your visit to our website. We use this data to measure and improve our website. Examples of information that we collect include: day and time of your visit, whether you have visited our website previously, whether you used a search engine to find us and some geographical information about what country and state you are in.

Email

We retain the content of any email that you send to us, along with any email we send to you for record keeping purposes. We use Google's gmail email service currently. Note that Google uses automated processes to scan the contents of all emails to provide advertising services.

We will remove emails where they contain your personal information (e.g. delivery address) if requested.